

ZiZ 10-3

**Online courses on cash management** (series October 2020-March 2021) 14.09.2020

Intended date	Discussed topics
09.10.2020	Issuance of banknotes - policy and operations (with regard to the euro area)
14.10.2020	Issuance of coins - policy and operations (with regard to the euro area)
22.10.2020	Modern cash handling - options for automation and digitalisation
30.10.2020	Cash Management 3.0 - international trends
06.11.2020	Cash Management in the digital age - challenges and threats
19.11.2020	Cash Center-project - strategic planning, project organisation, key elements for success
03.12.2020	Planning a new Cash Center - looking for a new operational concept
10.12.2020	Cash Management: Are you prepared for the next crisis? Lessons learnt from pandemic and other operational risks in the cash cycle
17.12.2020	The use of IT-solutions in Cash Management - an introduction
14.01.2021	Determine the role of a Central Bank in a changing Cash Cycle
21.01.2021	IT-solutions in Cash Management (advanced, selected projects)
28.01.2021	The use of CCTV in the cash area
04.02.2021	Cash requirement planning (Basis)
25.02.2021	Cash requirement planning (Advanced)
04.03.2021	National Analysis Center - combating counterfeit money; damaged banknotes and coins. How to organize and operate a NAC?
11.03.2021	Cash hoarding by German households - reasons for hoarding and figures
18.03.2021	Privat Cash Recycling/Monitoring/Clean-Note-policy (round of talks)
25.03.2021	Combating counterfeit money (banknotes) - current challenges